



October 29, 2007

TOPIC: Accessing Patient Information

Alert Topic:

Accessing Patient
Information -
Information Systems
Conversion
November 2007

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Alert Topic:

Accessing Patient Information - Information Systems Conversion

Effective Date: November 1, 2007

The Avera system Electronic Medical Record and Client Server "live implementation date" is **November 1, 2007**. The ability to access patient information via Meditech PCI or the Web portal will be **unavailable** until mid-November due to this Information Systems conversion. Patient reports will continue to be sent to your facility through the same mechanism as currently in place (network printers or faxes) and we do not anticipate any disruptions in this service.

If you are a current user, we are asking that you respond to this message as requested below, to assure your access is carried over. All users will need a new user ID and password to access patient information. As soon as these user ids are completed, you will be notified and instructed on how to access the system.

If you are located in Sioux Falls other than the Avera McKenna campus, or is you are a client from other cities - email Lori Murray at lori.murray@avera.org

If you are a client on the Avera McKenna campus - email Shirley Heber at Shirley.heber@mckennan.org

Thank you for you flexibility and patience regarding this issue as we continue to work to improve our processes and give you up-to-date patient information. If you have any questions, feel free to contact us.
